

Certificate of Registration

This is to certify that the Management System of:

IBIS-INSTRUMENTS d.o.o.

**Tošin Bunar 272,
11070 Novi Beograd, Srbija**

has been approved by Alcumus ISOQAR and is compliant with the requirements of:

ISO 20000-1:2018

SRPS ISO 20000-1:2018



Certificate Number:

10227-IT8-001

Initial Registration Date:

29 October 2017

Previous Expiry Date:

29 October 2020

Recertification Date:

18 September 2020

Re-issue Date:

12 January 2021

Expiry Date:

29 October 2023



Scope of Registration:

The service management system of Ibis Instruments d.o.o. Belgrade, Serbia supporting the provision of services to external Telecommunications, Enterprise, Government, Science & Defence Industry customers, in accordance with the service catalogue.

Signed:

Steve Stubley, Technical Director
(on behalf of Alcumus ISOQAR)

A handwritten signature in blue ink, appearing to read "Steve Stubley".

This certificate will remain current subject to the company maintaining its system to the required standard. This will be monitored regularly by Alcumus ISOQAR. Further clarification regarding the scope of this certificate and the applicability of the relevant standards' requirement may be obtained by consulting Alcumus ISOQAR.

This certificate is one of several issued to registration number &CNO.